

# MOSMAN ANZAC MEMORIAL HALL TRUST

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Dear Eligible Applicant

11 February 2021

## 2020 ANNUAL REPORT

Whilst the COVID19 pandemic caused much disruption in the community in 2020, other than for The Mosman Remembers Literary Competition, The Trust continued to operate successfully in providing welfare benefits to eligible applicants within the Mosman current and ex service community.

Welfare Assistance Programme claims paid totalled \$238,303.26 in 2020, the largest sum on record. The Trust welcomed 12 new eligible applicants, including 2 original Mosman residents on enlistment for service in WW11 and Vietnam respectively and a current serving member family residing in Mosman.

From the beginning of the year, The Trust trialed the claims submission process being placed on members files direct onto computer, at the same time maintaining hard copy files as back up in case of any glitches. I am pleased to report that as of 1 January 2021 all claims and necessary attachments are to be submitted as an attached folder under cover of an email to The Trust's email address. For those who do not have email access, I have made arrangements for friends or family members to assist with this process. There will no longer be a requirement for hard copy members' files other than for record keeping purposes of maintaining existing files up to 2020 for 5 years. It is important to remember that claims for categories other than for utilities are to be submitted within 6 months of the activity taking place and in the case of